

## Cancellation Policy New Year

- To confirm the reservation, a payment of 50% of the package price must be made within 7 days after the reservation is made, with the remaining balance due by December 13, 2024.
- The reservation is valid but is considered *finalized* only after the specified payment is made within the designated time frame.
- If the payment is not made within the specified time frame, the hotel reserves the right to cancel the reservation.
- The deposit amount is fully refundable if the cancellation is made 30 or more days before the check-in date.
- If the cancellation is made between 30 and 14 days before the check-in date, 50% of the deposit will be refunded.
- The deposit is non-refundable if the cancellation is made less than 14 days before the check-in date.
- In case of no-show on the day of check-in, the prepaid amount will not be refunded, and the reservation will be considered canceled.
- If the stay is shortened, the value of the unused portion of the reservation will not be refunded.
- Hotel Complex "Jitomir" reserves the right to cancel a confirmed and paid reservation in case of force majeure or other circumstances beyond the control of the hotelier. In such cases, the hotelier will offer the client an alternative stay period, maintaining the same conditions and prices.

